

# Learning from Life Saving Rule events

The following is a short summary of a Life Saving Rule event, investigation, follow up, and learning opportunities.

It is intended to help share information and learn from each event to prevent future occurrences. It is about Saving Lives.

**Event Date and Description:** [2010-01-03 Working at Height](#)

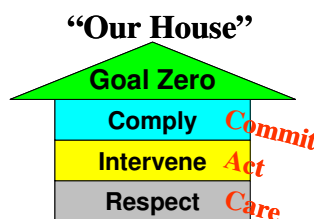
<b>What happened:</b> A worker was repairing a piece of equipment mounted on the ceiling of an MCC building. The worker was performing this task while standing on the top of a 5'-9" step ladder and reaching another ~6 feet to the ceiling height. No fall protection was being used. An intervention attempt was made but was not successful in correcting the unsafe act and condition.
<b>What rule was Potentially Violated:</b> Protect yourself against fall when working at heights
<b>Investigation results:</b> The criteria for a peer to peer intervention were not met. The worker understood Shell requirements and expectations. This was <b>NOT</b> a Life Saving Rule violation based on the maximum ladder height and the specific definition of the rule.
<b>Action taken:</b> The Consequence Management framework was applied and maximum appropriate follow-up action was taken.
<b>Key Learning Points:</b> A peer to peer intervention must be acknowledged and the unsafe act and condition must be immediately corrected. Unsafe acts or unsafe conditions that are not corrected will be reported. Appropriate consequences will be applied for non-violations events.

**It is about saving lives, and it is working.**

Everyone should ensure that we know the rules, follow the rules, and always intervene if there is the potential for unsafe behaviors or conditions. This applies to everyone: peers, supervisors, and visitors.

If in doubt, always consult your supervisor.

## Safety is a value, Goal Zero is a mindset



**Keep our house safe, always**